APPENDIX 4

SERVICE LEVEL AGREEMENT REVIEW - MAJOR WORKS 2012

Review PERIOD COMMENT/QUERY Response/Action COMPLETED Inverblacks - concrete spalling - 15 are arranging for surveys to be carried out to the 3 tower blocks. Any necessary remedial works will and on Cromwell in March. Scaffolding removed April 2012. Remedial works still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and on Cromwell in March. Scaffolding removed April 2012. Remedial work still to be carried out. Complete and compl		SERVICE LEVEL AGREEMENT REVIEW - MAJOR WORKS 2012					
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